

Together We *Achieve More*

Our staff and programs are frequently recognized by state and local organizations.

We pride ourselves on providing excellent, quality services to over 2,300 people annually in New Jersey and Southeastern Pennsylvania.

Delta Community Supports is a proud recipient of the 2005 Keystone Award for Proficiency in Performance Excellence.

The Keystone Award is based on the Malcolm Baldrige National Quality Award criteria, which is a proven system for assessing and improving organizational performance.

As a result of our organization's dedication to implementing quality supports to individuals, Delta Community Supports received the Quality Process Award from the Bucks County MHMR Quality Council.

Additional recognition includes:

- Accreditation by the Commission on Accreditation of Rehabilitation Facilities
- Philadelphia DHS Performance Based Contracting Recognition for Permanency Results
- City of Philadelphia Children's Crusader Award
- Treatment Foster Care Performance Recognition

For more information, please call: 908-707-8844 ext. 246, email SupportsProgram@deltaweb.org or visit www.deltaweb.org



The Delta *Mission*

To enrich the lives of individuals and families through outstanding community-based supports and mutually rewarding relationships.

For over 40 years, the people we support and their families have been our most valued customers. We start by making it all about them. Nothing makes us happier and prouder to say that on an annual basis over 2,300 people are assisted by the services Delta provides.

For more information, please visit us online or on social media!



www.deltaweb.org



www.facebook.com/DeltaCommunitySupports



[@DeltaSupports](https://www.twitter.com/DeltaSupports)



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Support
*Coordination
Services*





Delta Coordination Services

Delta identifies your needs through person-centered planning.

Support Coordination is provided to help participants navigate the Division of Developmental Disabilities (DDD) system of service providers and community resources. Support Coordination provides individuals with a more individualized approach to choosing what services best fit their needs.

Delta's Support Coordination Services provides:

- **Smaller caseloads**, ensuring you receive the attention you deserve
- Accommodate **your schedule** by meeting you at your preferred location (your home, cafe, library, Delta office)
- Develop the New Jersey **Individualized Service Plan** (ISP)
- Connect you with **resources and supports** in your community
- **Monitor the quality** of services through our management tools – iRecord, Evolv, and a Balanced Scorecard
- Maintain **constant communication** with individuals, entire support team, and service providers
- **Manage funding sources** and budgets to begin or continue services



Since 1977, Delta has been empowering individuals to live fulfilling lives through a wide-range of community-based services.

Our team has extensive knowledge and experience:

- Bachelor's or Master's degrees in related field
- Support Coordination training through the College of Direct Support & Rutgers Boggs Center
- Years of experience advocating and supporting individuals with disabilities
- Ongoing training in the fee-for-service model and New Jersey disability services
- Member of Family Support Coalition (FSCNJ)
- Member of New Jersey Association of Community Providers (NJACP) Support Coordination Committee

State Funded Services Delta can link individuals to:

- Assistive Technology
- Behavioral Supports
- Career Planning
- Cognitive Rehabilitation
- Community Based Supports
- Community Inclusion Services
- Day Habilitation
- Environmental Modifications
- Goods & Services
- Interpreter Services
- Natural Supports Training
- Occupational Therapy
- Personal Emergency Response System
- Physical Therapy
- Prevocational Training
- Respite
- Speech, Language and Hearing Therapy
- Supported Employment
- Transportation

... *And more!*

