

## Together We *Achieve More*

**Our staff and programs are frequently recognized by state and local organizations.**

We pride ourselves on providing excellent, quality services to over 2,300 people annually in New Jersey and Southeastern Pennsylvania.

**Delta Community Supports is a proud recipient of the 2005 Keystone Award for Proficiency in Performance Excellence.**

The Keystone Award is based on the Malcolm Baldrige National Quality Award criteria, which is a proven system for assessing and improving organizational performance.

As a result of our organization's dedication to implementing quality supports to individuals, Delta Community Supports received the Quality Process Award from the Bucks County MHMR Quality Council.

### **Additional recognition includes:**

- Accreditation by the Commission on Accreditation of Rehabilitation Facilities
- Philadelphia DHS Performance Based Contracting Recognition for Permanency Results
- City of Philadelphia Children's Crusader Award
- Treatment Foster Care Performance Recognition

For more information, please call: 908-707-8844 ext. 246, email [SupportsProgram@deltaweb.org](mailto:SupportsProgram@deltaweb.org) or visit [www.deltaweb.org](http://www.deltaweb.org)



## The Delta *Mission*

**To enrich the lives of individuals and families through outstanding community-based supports and mutually rewarding relationships.**

**For over 40 years, the people we support and their families have been our most valued customers.** We start by making it all about them. Nothing makes us happier and prouder to say that on an annual basis over 2,300 people are assisted by the services Delta provides.

**For more information, please visit us online or on social media!**



[www.deltaweb.org](http://www.deltaweb.org)



[www.facebook.com/DeltaCommunitySupports](https://www.facebook.com/DeltaCommunitySupports)



[@DeltaSupports](https://www.twitter.com/DeltaSupports)



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Support  
*Coordination  
Services*





# Delta Coordination Services

## Delta identifies your needs through person-centered planning.

Support Coordination is provided to help participants navigate the Division of Developmental Disabilities (DDD) system of service providers and community resources. Support Coordination provides individuals with a more individualized approach to choosing what services best fit their needs.

## Delta's Support Coordination Services provides:

- **Smaller caseloads**, ensuring you receive the attention you deserve
- Accommodate **your schedule** by meeting you at your preferred location (your home, cafe, library, Delta office)
- Develop the New Jersey **Individualized Service Plan** (ISP)
- Connect you with **resources and supports** in your community
- **Monitor the quality** of services through our management tools – iRecord, Evolv, and a Balanced Scorecard
- Maintain **constant communication** with individuals, entire support team, and service providers
- **Manage funding sources** and budgets to begin or continue services



## Since 1977, Delta has been empowering individuals to live fulfilling lives through a wide-range of community-based services.

### Our team has extensive knowledge and experience:

- Bachelor's or Master's degrees in related field
- Support Coordination training through the College of Direct Support & Rutgers Boggs Center
- Years of experience advocating and supporting individuals with disabilities
- Ongoing training in the fee-for-service model and New Jersey disability services
- Member of Family Support Coalition (FSCNJ)
- Member of New Jersey Association of Community Providers (NJACP) Support Coordination Committee

## State Funded Services Delta can link individuals to:

- Assistive Technology
- Behavioral Supports
- Career Planning
- Cognitive Rehabilitation
- Community Based Supports
- Community Inclusion Services
- Day Habilitation
- Environmental Modifications
- Goods & Services
- Interpreter Services
- Natural Supports Training
- Occupational Therapy
- Personal Emergency Response System
- Physical Therapy
- Prevocational Training
- Respite
- Speech, Language and Hearing Therapy
- Supported Employment
- Transportation

... *And more!*

