

To enrich the lives of individuals and families through outstanding community-based supports and mutually rewarding relationships.



## To consistently represent "excellence" in the minds of those we serve by "creating richer lives from within".

Our Core Service Divisions Include:

- Community Living
- Day Habilitation
- Family Supports
- Respite Services
- Supported Living
- Life Sharing
- Supported Employment
- Foster Care (Children & Youth)
- Adoption Services (Children & Youth)
- Supervised Independent Living (Children & Youth)
- Teen Outreach Program<sup>®</sup> (Children & Youth)



# Our staff and programs are frequently recognized by state and local organizations.

Delta Community Supports is a proud recipient of the 2005 Keystone Award for Proficiency in Performance Excellence. The Keystone Award is based on the Malcolm Baldrige National Quality Award criteria, which is a proven system for assessing and improving organizational performance.

As a result of our organization's dedication to implementing quality supports to individuals, Delta Community Supports received the Quality Process Award from the Bucks County MHMR Quality Council.

#### Additional recognition includes:

- Accreditation by the Commission on Accreditation of Rehabilitation Facilities
- Philadelphia DHS Performance Based Contracting Recognition for Permanency Results
- City of Philadelphia Children's Crusader Award
- Treatment Foster Care Performance Recognition



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40 YEARS OF SUPPORTIVE EMPOWERMENT



#### **Community Living Arrangements**

There is no place like home. Delta offers community living arrangements in which individuals can contribute to and benefit from their communities. When a person is referred by a state or county agency, he or she will be welcomed into the home that best accommodates existing housemates and new members of the Delta family.

Delta manages residential services in Pennsylvania and New Jersey. Each home is managed by trained staff who oversee all aspects of supports and services to ensure our individuals continuously move forward towards independent, self-determined lifestyles.

#### Living and Working Together

Housemates within each of Delta's group homes function together as a family. Under the on-site supervision of Delta staff members, each housemate participates fully in the daily routines of life sharing meals, household responsibilities, and social opportunities.



#### Staff Support for Independence

Interaction builds companionship between staff and residents. Staff members come to understand each person's strengths and hobbies, tailoring recreation options and community outings to suit each person's interests and needs. Most importantly, each individual chooses the life they want to live, and Delta staff members ensure that their choices are validated and protected.

Depending on the level of independence within a home, some individuals receive 24-hour care, while others may see their support staff as needed throughout the week. Should a housemate require additional or unique care due to a medical condition, Delta staff members are trained to provide the right support.

### "They don't just help. They help you grow."

— Richard G. Delta service reciepient



In addition to Community Living Arrangements, Delta also provides high quality Respite Services, Life Sharing programs, In Home Waiver supports, Supported Living, and more!

While providing best in class services in the home, Delta also believes an active life outside of the home is important for everyone.

#### **Community Center**

Our lives are enriched through the relationships we establish and keep. At Delta's Community Center, located in Levittown, PA, adults with developmental disabilities develop their talents, explore their hobbies, and try new experiences together in a safe, friendly environment.

#### **Supported Employment**

When individuals have meaningful work, they develop pride, self-respect, and a sense of belonging to their community. Supported Employment satisfies needs on two fronts — for the individual seeking employment and for the employer in need of dependable workers. Delta is committed to helping individuals with disabilities find and retain the right job for them.